Connecting to Carroll’s Guest WiFi

- Connect to Carroll College wifi
- Open a web browser such as Chrome, Safari, Firefox etc.
- Type in join.carroll.edu in the navigation bar at the top (not in search)
- Agree to Acceptable Use Policy and continue.
- Choose Guest Access

Password: welcome22
Welcome Back!
Part One: Your Student’s Well-Being

We know it is hard to leave your student in someone else’s care. We hope that by the end of this session you know that there are wonderful people here, and services in place, to make sure your student has the opportunity - and support - to be well.

- Mind (Counseling)
- Body (Health Center and Sodexo)
- Spirit (Campus Ministry)
- Holistic (CARE Team)
Part Two: Your Student’s Success

We hope that by the end of this session, you understand all the programs, people, and policies in place that will make sure your student has every opportunity to succeed.

- At home (residence life)
- In classes (academic support services)
- In community (staying safe, being smart)
Student Life at Carroll College

- Counseling Services
- Health Services
- Sodexo/Dining Services
- Campus Ministry
- CARE Team
- Student Activities & Leadership
- Campus Recreation & the HAC
- Residential Life & Housing
- Campus Safety & Security
- Academic Support Services
Student Activities and Leadership

- Orientation
- Student Government
- Program Board
- Student Organizations
- Club Fair & Open House
  - Wednesday, August 31st, 5-7 p.m. Upper CUBE
  - Sign up for clubs, talk to banks and other vendors
  - Oncampus jobs (workstudy and non-workstudy)
Campus Recreation

- CAMP
- Hunthausen Activity Center (HAC)
- Intramurals
- Outdoor Adventures
  - white water rafting
  - backpacking trip

Brad Maddock
Your Live-In Staff!

The Team
Components of the Resident Community

**Roommates**
- Getting to know them!
- Roommate Agreements
- Housing “Freeze”

**Shared Spaces**
- Lounges
- Kitchens
- Laundry (Payrange App)
- Community Accountability

**Community Staff**
- Resident Assistants
- Peer Ministers
- Area Coordinators
- Custodial Staff

**Family/Friends**
- Providing support and guidance from a distance
- Building Independence

Zack Eckerdt
- Roommate Agreements
- Meal Plans
- Room Condition Reports
- Work Orders
- Saints Care Form
- Housing Selection
What Makes a Community?
Campus Safety and Security

- Contract with Securitas
- On-campus from 7pm-7am; Parking 7am-3pm M-F
- Campus Housing –
  - Guadalupe and Trinity: 24/7 Card Key access
  - St. Charles and Borromeo
    - Public door 8am - 5pm
    - Keycard access 5:00pm - 8am
- Campus Housing Room - Accessed by Card Key- PLUS 4-number code
  - Personal Responsibility
    - Propping external doors
    - Taping door lock mechanisms
- Student Handbook – Online
- Emergency Protocol Guide – dormroom, classroom, offices
- Emergency Regroup – All Campus Messaging
- Title IX and Bystander Intervention Training

**Emergency Contacts**

At Carroll College

**On-Call Res Life**
*(This is your first emergency call)*

📞 406-459-0540

**Securitas Patrol Officer**
*(Your second call)*

📞 1-406-461-7611
The Do’s & Don’t

- Fire
- Earthquake
- Shooter on Campus
- ByStander Intervention Training
- Sexual Misconduct Prevention
Colleges that receive federal funding must protect their community against sex-based discrimination, including sexual violence.
- Addresses sexual assault, dating violence, domestic violence, stalking based on gender
- Protects all students so that each student’s experience -- activities, academics, living and dining -- are not disrupted

Title IX Coordinator: Annette Walstad (student) & Karla Smith (employees)
ByStander Intervention training - “See Something...Say Something!!!” (8/23/22)
Visual reminders (Social Media, TV screens, “porcelain press”, etc.)
Residence Hall Programming
Importance of Reporting ALL types of misconduct
How to Report

Notify Carroll College of Sexual Misconduct
Get Inclusive: Voices for Change (ALL students, starting Fall 2021)
- Required student online training
  - Interactive, thought provoking, and empowering learning platform
  - Living in and supporting an inclusive community
  - Understanding consent and preventing sexual misconduct
  - Understanding alcohol and other drugs
  - Preventing hazing and intimidation
- Goal: Develop knowledge and skills to become active bystanders
Pace
Illusion of time
Small school pros and cons
Expectation for self-directed learning
Covid-19 impact on education
Carroll Catalog
- New students follow the 2022-23 catalog
- ONLY available online

Minimum Requirements
- 2.0 GPA
- 12 credits for full-time status
- Minimum 122 credits
- Complete Major (33-60 credits), CORE (46 credits) and other requirements

Four-Year Plans
- On our Website
- Follow the 2022-23 Catalog year
- An infographic – there are lots of ways to get there
Drop-Add Guidelines

1st Week of Class (through Wednesday, August 31st)
- Students can Drop/Add without grade of ‘W’ on transcript or instructor permission (Advising)

Through Tuesday, November 17th
- Students can drop with instructor & advisor signature
- Will receive a ‘W’ on their transcript

Always Keep in Mind
- Competitive eligibility and financial aid may be affected; tuition refunds may or may not be available
- Merit Scholarships are awarded for 4 years
- Simperman Learning Commons
- Professor’s Office Hours
- Tutoring
- Writing Center
- Center for Professional Communication
- Health-Professions Advising
- Nationally Competitive Scholarships Advising
- and.....
Saints’ Success Center

- Academic Advising
- Accessibility Services
- Testing Center
- Career Services
- Internships
- Sed Vitae Experience
- Global Learning
- Veterans Support
Academic Advising

- Work with all incoming new students to create schedules
- Help Students Understand Degree Requirements
- Support FYC and Departmental Faculty Advisors
  - General Advisor through Summer
  - FYC Advisor through February
  - Departmental Faculty Advisor
- Academic Coaching (Study Skills, Test-Taking, Note-Taking, etc.)
- Supervise Academic Resource Plans (ARP)
- Facilitate the CARE Team
- Referrals to campus services
- Challenge students to learn and grow, and provide supportive services to help them reach their goals
Accessibility and Testing Services

- Academic Accommodations
- Mobility, Physical, and Mental Health Accommodations
- Special Dietary Needs
- Application for Services - located on website
- Review of Documentation regarding Individual Needs
- Coordination of Accommodations across campus
- Advocacy
- Carroll College Testing Center (both accommodated and make-up)
Career Services

- First-year students through Alumni
- Career Exploration to Salary Negotiation
- Developing Relationships
- Includes Family Partnerships
- Cover Letter and Resume Assistance
- Interviewing skills
- Career and Graduate School Fair
- September 15, 2021 – Fair
- Sed Vitae
- Internships
Health Professions Advising

- Pre-Medical and Pre-Dental Advising
- Application Material Guidance
- MCAT/DAT Preparation
- Course Advising
- Mock Interviews
- Club Advising
Global Learning

- International Student Support Services
- Study Abroad
  - Short-Term
  - Exchanges
  - Winter Break
- Sed Vitae
Veterans Service and Transfer Student Advising

- VA Certifying Official
  - VA Benefit Counseling
  - Certification of VA Educational Benefits
- Transfer Student Advising
- Advocacy
  - Academic Coaching
- Support
  - Resource Connection
  - Mentoring for Student Success

Brandy Keely
- Jon McCarty- Head Cashier
- Brianne Quinn- Accounts Payable
- Becky Beckert-Graham- Payroll- employee & student
- Anne Herzog- Marketplace & International billing
- Maria Rogne- Director of Student Business Service & e-Commerce

Traci Schmaus- me!
Student Accounts Manager
Saints Student Account Center

- Students access through Carroll Apps/Okta:
  - View Student Account
  - Setup Authorized Users
  - Online payment via checking/savings or debit/credit card
  - Sign Up for a Semester Payment Plan
  - Setup your eRefund Account
Withdrawal Timeline & GradGuard

- Through add/drop week, if you decide to withdraw, by August 31st: 100% refund
- September 1st- September 8th: 75%
- September 9th- September 15th: 50%, on or after September 16th: 0%

GradGuard tuition insurance provides reimbursement when a student can’t complete an academic term due to an unforeseen, covered accident, injury or other covered reason.

How much? $110 for up to $10,000 reimbursement if the student withdraws from school for a reason such as a covered injury or a mental or physical illness.

https://youtu.be/fNcJ-4LbCbA
Supporting Your Student
Dean of Students

- Carroll Graduate
- At Carroll since 2010
- Parent of 2 current college students & college graduate
- My Journey to Carroll...

Annette Walstad
How Annette Got to Carroll College
“...and don’t pick up any hitchhikers. You look like a dumb farm kid on your way to college.”

~ Lyle Walstad
Communication at Carroll College

- Carroll Email
- Saints Scoop
- Campus Life (Theatre, Games, Family Weekend, etc.)
- Portal/Current Students
- Moodle
- Student and Parent Web pages
- President Cech’s Friday Update
If You Don’t Know Where to Start:

- Send your student to
Carroll is AMAZING, but...

- It’s not Utopia!
- Getting “The Call”
- Your response....
I want to come home
I know. This adjustment is so hard but it will be ok. Give it time, keep busy, be patient with yourself. Call me when you get a break if you feel like talking will help. This is so normal, Abs. Hang in there...
Also I miss my dog. And I am sick of stir fried cafeteria vegetables all I’ve eaten is zucchini and noodles and occasionally iceberg lettuce from the worlds saddest salad bar.
To Be Fair...
As Drop-off Looms, a Professor’s Note for New College Parents
  ○ By Chris Alexander, Davidson College (NC)
  ○ The Washington Post, July 2016
The Payoff

I miss you guys all the time, every day, though. But I'm glad you didn't let me go home at semester because this is definitely where I'm supposed to be.

I can't tell you how happy your last text makes me. We miss you like crazy too but you ARE exactly where you are supposed to be.
WE VALUE YOUR FEEDBACK!
When prompted by our orientation staff, please take our online orientation survey to help us to improve your Carroll College experience.

www.carroll.edu/advising
Questions?

Welcome to the Carroll Family!
Tonight
• 5:00 p.m. – Dinner
• 7:00 p.m. – Mass / All Saints Chapel
• 8:15 p.m. – Music, Refreshments and Games

Tomorrow
• 8:00-9:30 a.m. – Breakfast with Faculty / Dining Hall
• 9:30-10:00 a.m. – Farewell to Families and Loved Ones