



Parent Orientation

Student Success

Welcome Back!

Part One: Your Student's Well-Being

We know it is hard to leave your student in someone else's care. We hope that by the end of this session you know that there are wonderful people here, and services in place, to make sure your student has the opportunity - and support - to be well.

- Mind (Counseling)
- Body (Health and Sodexo)
- Spirit (Campus Ministry)
- Holistic (CARE Team)

12:30 - 1:30 pm

Part Two: Your Student's Success

We hope that by the end of this session, you understand all the programs, people, and policies in place that will make sure your student has every opportunity to succeed

- At home (Residence Life, Student Activities, Campus Recreation)
- In classes (Academic Support Services)
- In community (Staying Safe, Staying Connected)

2:30 - 4:00 pm

- A federal law that protects the privacy of education records
- Students control access to their information
- Age of 18 or college attendance, regardless of age
- Students may voluntarily waive their privacy by completing FERPA Release forms
- Separate forms for different offices
 - Financial Aid & Business Office
 - Health
 - Counseling
 - Academics
 - Student Life/Conduct

Student Life at Carroll College

- Counseling Services
- Health Services
- Sodexo/Dining Services
- Campus Ministry
- CARE Team

- Student Activities & Leadership
- Campus Recreation & the HAC
- Residential Life & Housing
- Campus Safety & Security
- Academic Support Services

Student Activities and Leadership

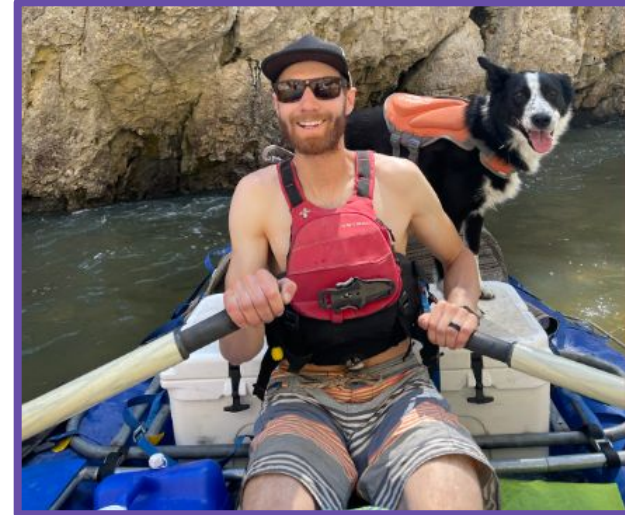
- Orientation
- Student Government
- Program Board
- Student Organizations
- Club Fair & Open House
 - Wednesday, August 27th, 5-7 p.m. Upper CUBE
 - Intramurals, CAMP outdoor events, Campus Ministry, Student Government, clubs, programs, and activities
- Job Fair
 - Thursday, August 28th, 11 a.m.-2 p.m.
 - On campus jobs – work study and non-work study



Patrick Harris

Campus Recreation

- Hunthausen Activity Center (HAC)
- Group Fitness Classes
- Intramurals
- CAMP Outdoor Program
- Gear Rentals
- Outdoor Adventures (sign up)
 - White water rafting - Aug 24
 - Backpacking trip - Sept 12-14



Brad Maddock



Residential Life & Housing



Zack Eckerdt

M.S. Education

Assistant Dean of Students &
Director of Residential Life & Housing



Jonathyn Jannot

B.S. Biology

Assistant Director of Housing
Housing Operations & Apartments



Syd Mammano

B.F.A. Theatre

Area Coordinator
Guadalupe Hall



Jen Anderson

Area Coordinator
St. Charles Hall, Trinity Hall, &
Borromeo Hall

Connecting with a new Residence Life Team

Components of the Resident Community

Roommates

- Getting to know them!
- Roommate Agreements
- Housing “Freeze”



Community Staff

- Resident Assistants
 - Peer Ministers
- Area Coordinators
- Custodial Staff



Shared Spaces

- Lounges
- Kitchens
- Laundry (Payrange App)
- Community Accountability

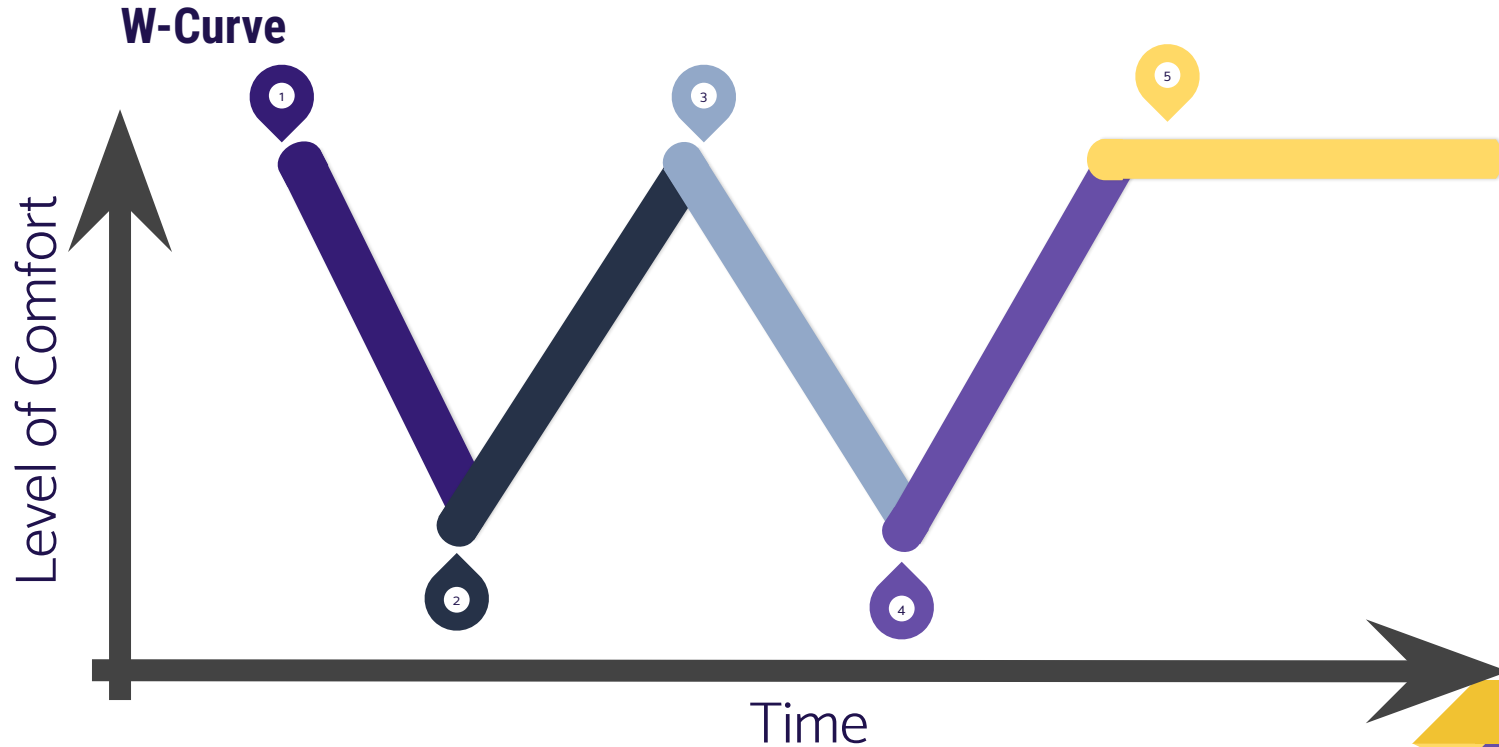


Family/Friends

- Providing support and guidance from a distance
- Building Independence



Adjusting to the College Experience : The “W-Curve”



Budgeting



Self Care & Resiliency



Adulting 101



Responsibility & Conduct

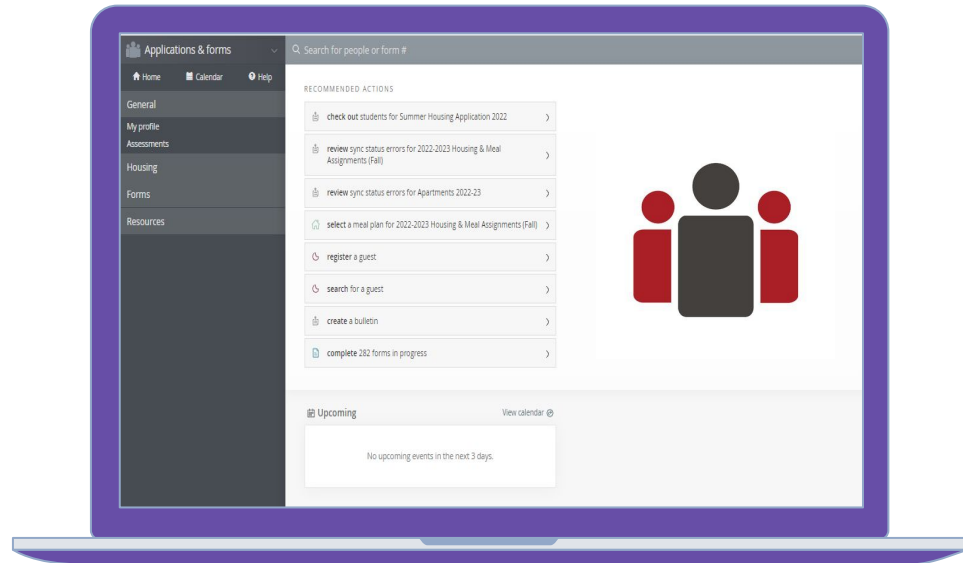




DESIGN



- Roommate Agreements
- Meal Plans
- Room Condition Reports
- Work Orders
- Saints Care Form
- Housing Selection





College

Code of

**Housing
Policies**

Conduct

Policies



Carroll
College



Not for school, but for



Academics

Academic Support & Retention

- Work with all incoming new students to create schedules
- Help students understand degree requirements
- Support FYC and Departmental Faculty Advisors
- Academic Resource Plans (ARP) for students on academic probation
- Referrals to campus services
- Challenge students to learn and grow, *and* provide supportive services to help them reach their goals
- Promote self-advocacy in working through challenges
- Resilience Course between Fall & Spring semesters
- We want to retain your student!!!



Cynthia Thornquist

Keep In Mind...

- Teacher-Centered vs Learner-Centered
- Illusion of time
- Small school pros and cons
- W Curve
- Covid-19 impact on education
- Artificial Intelligence tools

Academics

- Carroll Catalog
 - New students follow the 2025-26 catalog
 - ONLY available online

- Minimum Degree Requirements
 - 2.0 GPA
 - 12 credits for full-time status
 - Minimum 122 credits
 - Complete Major (33-60 credits), CORE (46 credits) and other requirements

- Four-Year Plans
 - On our Website
 - Follow the 2025-26 Catalog year
 - An infographic – there are lots of ways to get there

Degree Requirements

“...but no one will help me”

■ **Advisors**

- First Year Cohort (FYC) Advisor/Professor for 1st semester
- Departmental Faculty Advisor for Fall 2026 course selection
- Pre-Professional / Pathway Advisor
- Cohort Advisors (Veterans, ROTC, International, Forensics, etc.)

■ **Professors**

- Office Hours
- Attend Class – Yes, they WILL notice

■ **Resident Advisors and Peer Advisors** in the Residence Halls

■ **Corette Library & Simperman Learning Commons**

■ **Saints Success Center (SSC)** in Borromeo Hall



Saints Success Center Departments

Saints Success Center – Reception/Check-In – 102 Borromeo Hall

- Academic Advising
- Accessibility Services
- Testing Center
- Career Services
- Campus Security and Public Safety
- Internships
- Global Learning
- Residential Life and Housing
- Veterans Support

Career Services

- First-year students through Alumni
- Career Exploration to Salary Negotiation
- Developing Employer Relationships
- Includes Family Partnerships
- Cover Letter and Resume Assistance
- Interviewing Skills
- Internships
- Career Expo and Graduate School Fair - February 24, 2026



Laurie Rodriguez

Accessibility Services and Testing Center

- Accommodations
 - Academic
 - Physical and Mental Health
 - Dietary
 - Housing (includes ESA)
- Application for Accommodations
 - Located in MyCarroll Okta Tile
 - Medical or Educational Documentation is required
- Appointment with Accessibility Director to discuss specific challenges
- Carroll College Testing Center
 - extended time, reduced-distraction environment
 - available as an approved accommodation
 - school-related travel
 - unexpected illness or hospitalization



Kelly Zimmerman

Global Learning

- International Student Support Services
 - Exchange students and degree-seeking students
- Study Abroad Programs
 - Faculty-led
 - Exchanges (semester or AY)
 - Winter Break and Summer Abroad Experiences
- International Internships, Service Learning, Volunteering, Shadowing.
- Most experiences meet the Sed Vitae requirement!



Shannon Ackeret

**ASK
ME**



**WE ARE
HERE TO
HELP!**

Carroll College

In the Cube During the Lunch Rush



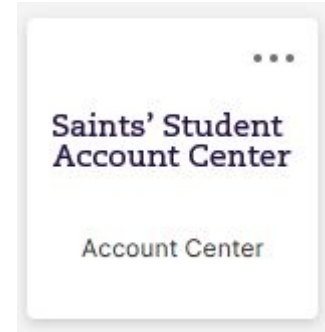
Business Office

Student Accounts

- KaRena Reighard: Controller
- Jon McCarty: Head Cashier
- Krista Meagher: Student Accounts
- Lynn Steinmetz: Student Payroll
- Michael Lambright: Marketplace & International billing/Apartments

Saints Student Account Center

- Students access through Carroll Apps/Okta
- View Student Account
- Set up Authorized Users
- Online payment via checking/savings or debit/credit card
- Sign Up for a Semester Payment Plan (still available)
- Setup your eRefund Account



Withdrawal Timeline & GradGuard

- Through add/drop week, if student decides to withdraw, by August 27th: 100% refund on tuition, housing, & meals
- August 28th- September 4th: 75%
- September 5th- September 11th: 50%, 0% refund after that



GradGuard tuition insurance provides reimbursement when a student can't complete an academic term due to an unforeseen, covered accident, injury or other covered reason. How much? \$120/semester for up to \$10,000 reimbursement if the student withdraws from school for a reason such as a covered injury or a mental or physical illness.



Supporting Your Student

Communication and Collaboration

AVP Student Engagement / Dean of Students


- Carroll Graduate
- Back at Carroll since 2010
- Parent of 2 college graduates & 1 college “stop-out”
- Permission to use Abby, Emma and Ian’s stories
- Annette & Daisy (the camel in Petra, Jordan)
- My Journey to Carroll...



Annette Walstad



How Annette Got to Carroll College



“...and don’t pick up
any hitchhikers. You
look like a dumb farm
kid on your way to
college.”

~ Lyle Walstad



How Annette Got to Carroll College

Communication at Carroll College

- Carroll Email
 - ▷ College business
 - ▷ Saints Scoop (need to know)
 - ▷ Halo Happenings (activities)
 - ▷ The Rec (recreation, HAC events)
- Moodle - Academic Platform
- Handshake - Appointments
- Carroll Website
 - ▷ Resources/Current Students
- Carroll College Newsletter
- Carroll Website
- Family Only Saint Spot
 - ▷ Tuesday, August 26 @ 6:00 p.m.
 - ▷ Sign up
 - ▷ Zoom Link

YOUR JOURNEY MATTERS



Campus
Community



Academics



Catholic Faith



Beyond the
Classroom



Carroll College



September 26-27, 2025



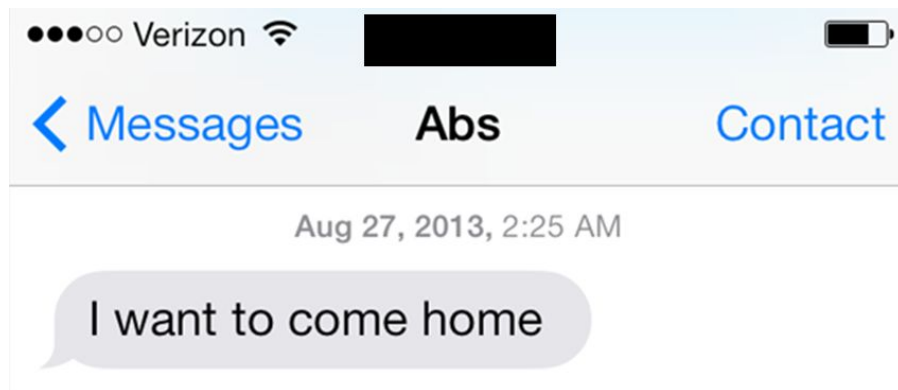
If You Don't Know Where to Start:

- Send your student to **Borromeo Hall**
 - Saints Success Center Reception
 - Safety and Security
 - Residence Life & Housing
 - Academic Advising
 - Accessibility Services
 - Student Activities
 - Dean of Students

Carroll is AMAZING, but...

- It's not Utopia!
 - ▷ If you have concerns, please encourage your student to come to the Saints Success Center
 - ▷ If you need information or support, contact the appropriate Saints Success Center staff or Dean of Students
 - ▷ You might be frustrated at times too, and we ask for your grace
- Getting "The Call"
 - ▷ Rollercoaster of emotions
 - ▷ Your response....

Day 3: 2:25 am



My Line:

Aug 27, 2013, 7:06 AM

I know. This adjustment is so hard but it will be ok. Give it time, keep busy, be patient with yourself. Call me when you get a break if you feel like talking will help. This is so normal, Abs. Hang in there...

Perspective

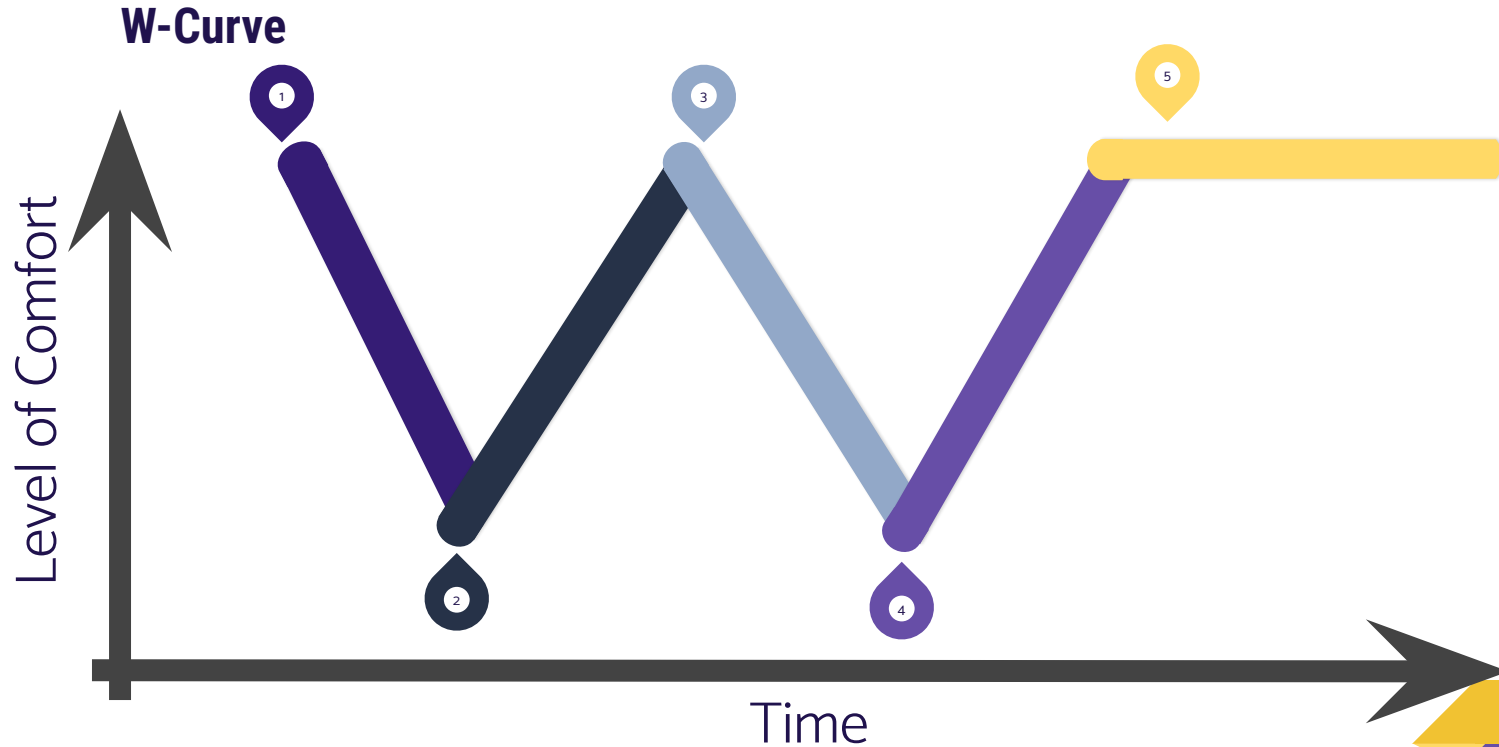
Also I miss my dog. And I am sick of stir fried cafeteria vegetables all I've eaten is zucchini and noodles and occasionally iceberg lettuce from the worlds saddest salad bar

To Be Fair...

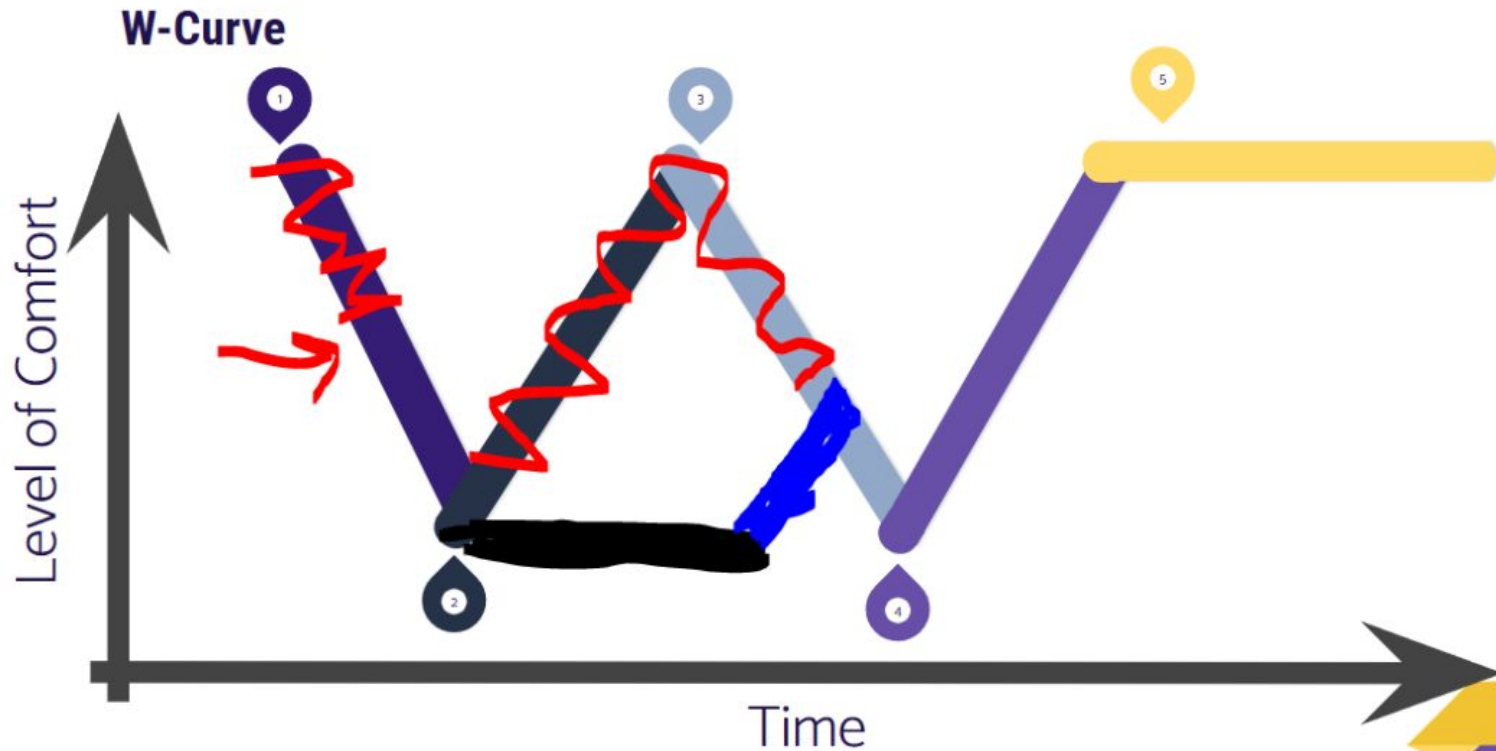


Ollie

Adjusting to the College Experience : The “W-Curve”



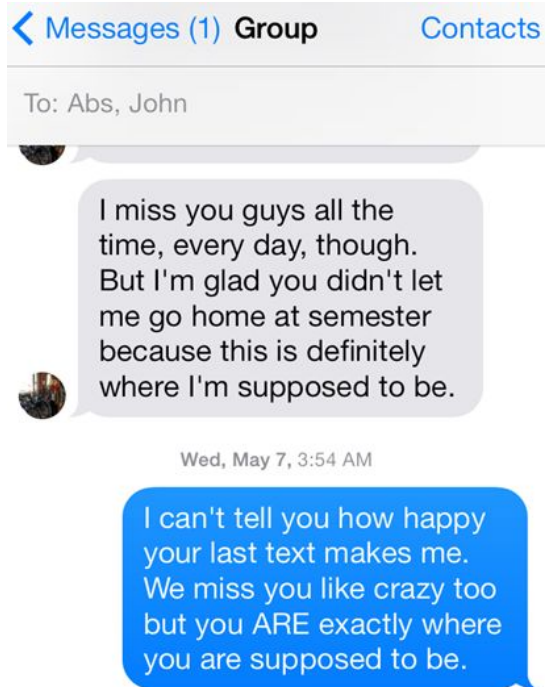
Abby's 1st Year College Experience : The “?-Curve”



■ **As Drop-off Looms, a Professor's Note for New College Parents**

- By Chris Alexander, Davidson College (NC)
- The Washington Post, July 2016

The Payoff



BEGIN YOUR ADVENTURE



Fall Orientation Guide
August 17-19, 2025
carroll.edu/orientation



WE VALUE YOUR FEEDBACK!

When prompted by our orientation staff, please take our online orientation survey to help us to improve your Carroll College experience.

www.carroll.edu/advising

STUDENT SURVEY



FAMILY SURVEY



On the Front Page of Your Orientation Guide



Questions?

Welcome to the Carroll Family!

Stage

Business
Office

Door

Residence
Life

Dean of Students

Academic Support
& Advising

Tonight – Students and Families

- 4:15 p.m. – Convocation / PE Center Gym
- 5:00 p.m. – Dinner
- 7:00 p.m. – Mass / All Saints Chapel
- 8:15 p.m. – Family Blessing, Music, Ice Cream Social

Tomorrow – Students

- 8:00-9:20 a.m. – Breakfast with Faculty / Dining Hall
- 9:30 a.m. – Student Welcome Session
 - Well-Being & Success at Carroll College

Door

Saints Success
Center

Door

Door